

Ashland Low Income Energy Assistance Program

Low-income Ashland utility customers who need help to pay their heating bills this winter are encouraged to apply for assistance. ***THIS YEAR WE ARE ACCEPTING APPLICATIONS BEGINNING OCTOBER 1.***

Applications are due no later than January 31, 2025.

Who:

- Applicants must have an active electric utility account with the City of Ashland in the applicant's name.
- Applicant's household net income may not exceed the qualifying income shown below.
- Group Homes may include Adult Foster Care, Oxford Houses or Homes for Adults with Developmental Disabilities. Group homes administered under a contract with, or administered by a government unit are considered an "institution" and are not eligible to receive ALIEAP services (e.g. most nursing home facilities).
- **The income of all residents must be considered in determining eligibility.**

2025 Household Income Guidelines		
Household Size	Annual Net Income	Monthly Net Income
1	\$39,878	\$3,323
2	\$52,147	\$4,346
3	\$64,417	\$5,368
4	\$85,396	\$7,116
5	\$88,958	\$7,413
6	\$101,228	\$8,436
Each Additional Member	\$3,037	\$253

How:

- Call 541-552-2038 to request an application packet or complete application on our website at www.ashlandoregon.gov
- All applications must include: **Documentation of household income (such as pay stubs, social security award letter, SNAP/TANF verification of countable income, financial aid statement, etc.) for the last full month. Self-declaration of income will NOT be accepted.**
- Be sure to include all forms of household income. **Include income for all members of the household over 16.**
- **If the income is zero**, include food stamp verification showing countable income or a written explanation of how your household is meeting expenses each month.
- **If self-employed or income comes from interest or dividends**, include a copy of the current Business Registration and a copy of the previous year's Federal Tax Form 1040.
- **If claiming disabled status**, you will need a verification letter from Social Security or State of Oregon Disability Services that is current within the last year.
- **Incomplete applications will not be accepted and will be returned.**

Qualified recipients of the low-income energy assistance will receive credit on the electric portion of the utility bill only. Credits of 50% will be given to seniors and disabled persons for up to six months. Credits of 50% for others will be given for up to three months. The maximum credit is \$300.00 for either group.

The credit will begin with the first billing cycle after the application is approved, no earlier than December 1, 2024. If you have questions, please contact Utility Billing at utilitybilling@ashlandoregon.gov

UTILITY DIVISION

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